

PROFESSIONAL EXPERIENCE

AGILE COACH MANAGER SPOTIFY

November 2015 - present

New York, NY

- Foster an environment of successful delivery and continuous improvement
- Help teams with challenges related to how they work and interact together
- Coach individuals, as needed, in areas like professional growth and interpersonal interactions (including conflict resolution)
- Facilitate group sessions such as retrospectives, conflict resolution, decision making, team and project kick-offs
- Apply concepts and techniques from multiple agile approaches including Extreme Programming, Lean and Scrum
- Have a deep understanding of communication, group dynamics and coaching
- Champion the central importance of diversity and inclusion to the success of teams -- including facilitating standardization of hiring/interview practices, collecting and acting on regular feedback from team members, encouraging unconscious bias training, and creating an environment where people from all backgrounds can succeed

TECHNICAL PROJECT MANAGER TABLET INC.

May 2014 - August 2015

New York, NY

- Led projects which resulted in 3 consecutive months (April-June) of the highest number of bookings in the company's 14 year history.
- Established and iterated on a development process which resulted in timely, predictable release cycles and a dramatic improvement in team morale.
- Created a workflow which enabled business owners and team of 15 developers and QA engineers to openly discuss, question, and understand requirements.
- Generated company-wide transparency by authoring release notes and training non-technical employees how to properly reproduce and report bugs and participate in user acceptance testing.
- Awarded Employee of the Month in 4th month of employment
- In 6-month window of absence of product manager, took on many additional responsibilities including:
 - shaped product roadmap directly with the CEO and CTO, including balancing new functionality and technical debt;
 - built mockups and authored website copy.

CO-FOUNDER, CEO PICWITH.US

Jan 2012 - May 2014

Brooklyn, NY

- Wrote award-winning business plan with financial and marketing analysis (4th Place, Brooklyn PowerUP! Competition).
- Designed UX, graphics, and implemented front-end.
- Balanced tight deadlines for large clients with ongoing feature launches.
- Launched at Brides Magazine's **Brides Live Wedding**. Pitched to The Clinton Foundation, who used the service multiple times.

CO-FOUNDER, DEVELOPER FASTEST CRAYON

Jan 2012 - May 2014

Brooklyn, NY

- Started small web development shop with mid-sized business clients: WW Norton & Company, Ltd., Verso Books, Criterion Collection, Edun, Rockwell Group Lab.
- Guided clients during requirements gathering to distill important features. Built mockups and model diagrams, project timelines, overall work estimates, and milestone breakdowns. Met or exceeded deadline and quality expectations.

- Managed time and resource allocation for concurrent projects while contributing code.

CO-FOUNDER, DEVELOPER WEFLICK.COM

May 2011 - May 2012

Brooklyn, NY

- Co-conceived of business idea, researched entrepreneurship and startup methodologies.
- Facilitated the build of a working demo on a tight, self-imposed deadline in order to apply to YCombinator.

WEB DEVELOPER

Jun 2006 - May 2011

Brooklyn, NY

- Began as an HTML/CSS consultant and taught myself Ruby on Rails. Among my clients:
 - **theCoderie**: Helped this small agency build its client base. Trusted to work independently and to facilitate project development schedules, and extensively involved in all UX discussions.
 - **MTV World**: Built all HTML/CSS and wrote all Rails ERB templates for re-launch of the MTV World brand.

TOUR COMPANY MANAGER MABOU MINES DOLLHOUSE

Apr 2005 - May 2006

US and Europe

- Supervised a touring cast and crew of 30 on the road.
- Managed operating budget, maintained schedule with local press and presenters, fielded complimentary ticket requests, oversaw per diems, petty cash, local transport and accommodations, and industry guests.

EDUCATION

NEW YORK UNIVERSITY

2000 - 2004

Bachelor of Arts, Music (Theory and History). Graduated with honors.

OTHER PASSIONS

- Woodworking/furniture making
- Work in Diversity & Belonging (especially tactical mitigations of cognitive biases)
- HTML/CSS/Ruby on Rails
- Photoshop/Illustrator for design and photo manipulation
- Cooking/baking/drink making
- Building geodesic domes out of 3/4" conduit in the desert